



Agilent Infoline Web Services

Quick Reference Guide



Scan and use your phone to go to Infoline at
www.agilent.com/find/service



Agilent Technologies

One location for all information



This quick reference guide reviews the powerful features which are available online for free with the Agilent Infoline Instrument Management Service.

Need services information for instruments? (Convenient lookup tools – without Login)	Need to manage your instrument pool and coordinate services? (Personalized and secure reports – with one time Login)	
Original calibration certificates Search by model and serial number to retrieve original calibration certificates for Agilent products.	My Alerts Focus on the activities that require your attention.	Repair and calibration order status Lists all open orders and instruments currently undergoing service showing status and return date.
Warranty status/Product registration Check warranty status and service plan coverage for Agilent products, register product end user information, request end of warranty and support email notification.	My Models Recap of your model list and Agilent manuals, firmware and software updates, application notes, service notes, product and service info all on one page based on your Agilent’s purchase and service history.	Service performance Activity reporting and TAT metrics (Japan and Europe only).
Service prices Look up repair and calibration service prices for your Agilent instruments.	My Services Lists service orders, service agreements, service performance, request service.	Service history and fault reports View closed orders for calibration and repairs and download fault reports.
Service order status Quick status look-up for open orders and instruments undergoing repair or calibration.	Firmware updates for your inventory Latest software and firmware.	End of warranty/Request agreement List instruments whose warranty or calibration plan expires in the next 60 days, request service agreement to extend coverage.
Find a part Search by part description or part number to find information on parts.	New FAQ for your inventory Find answers to your product questions.	My service agreements View your company’s Agilent service agreements and warranty coverage.
Service notes Look up service notes for a product.	Forums relating to your models Listen in or participate online.	End of support/Technology refresh Lists models which have or will soon reach end of support and provides replacements.
Metrology forum Where the measurement experts speak.	Calibration due notification Highlights what’s due and even what’s overdue.	Manage all vendors equipment Build and update your asset database, track all your instruments by location or ownership, create your own customized reports and manage all vendors equipment and maintenance.
Declaration of conformity Download a product’s declaration of conformity.	Calibration data and certificates Searchable, downloadable and easy-to-use – the best way of accessing your calibration certificates and data. Includes original and post sales calibration certificates.	Asset list and custom reports Recap of your inventory based on your Agilent purchase and service history as well as any you have added or removed.
General services and maintenance Manage Agilent products, accreditations, tips to prevent damage, software licenses.	Out of tolerance Perform quality assurance.	Email subscriptions Optional service through which you can receive periodic emails of your company reports instead of coming to the web.
	Cal due compliance Prepare for audit.	Trade-In Deal Overcome budget constraints while managing your technology refresh.
	Request a service Where detailed product information can be loaded from cal due notification and your asset list, or entered manually by you when placing the order.	



Agilent's secure web based Infoline services allows you to save time and efficiently manage your company's equipment assets.

What follows are more details about key features of our Infoline service.

www.agilent.com/find/service

My Alerts

Never miss a firmware update again!

Make sure you are up-to-date on changes occurring in your instrument status at the corporate level. Stay on top of count of assets, end of coverage, compliance and end of support, and focus only on those activities that require attention. Drill down for more details if needed.

Agilent Technologies Infoline

NEW Check Trade-in Deals on your models.
Hello John Smith. We have My Alerts for you. (Not John Smith?)

My Alerts

My Alerts		My Assets		My Quality Assurance	
Open service order	128	Total count	6341	Recent Out Of Tolerance returns	60
Service items needing your attention	8	Calibrations due in next 60 days	401		
Service items whose completion date changed	5	New service notes	4		
Recently shipped service items	59	Updates to firmware	12		
Service items logged	24	End of support announcements	28		
Service agreements	33	Models available for Trade-In Deals	126		
Service agreements expiring in 60 days	0				
Warranties expiring in 60 days	63				

Agilent Advantage Services

DEKRA Certified ISO 9001:2008 Quality Management System

My Models

Summarizes your models, description, count, product status, manuals available, any service notes, firmware, application notes, FAQs, end-of-support dates, replacement products, and service prices.

Agilent Technologies Infoline

Hello John Smith. We have My Alerts for you. (Not John Smith?)

My Models for Your Company

The following report list all your Agilent models.

Site: All sites | Department: All departments | Focus on: Application notes

Printable version | Export to excel | Email subscriptions

Model No.	Description	Count	Product status	Manual	Service notes	Firmware	Appnote	Faq	EOS date	Replacement product	Service prices
E1852B	Bluetooth Test Set	2	No longer supported	View manuals	View service notes		View application notes		5/1/2010	N4010A Wireless Connectivity Test Set	View service prices
8648B	Synthesized RF signal generator, 9KHz to 2000 MHz	1	Currently supported	View manuals	View service notes		View application notes	View faq	3/1/2012	N5181A MXG RF Analog Signal Generator	View service prices
8648C	Synthesized RF signal generator, 9KHz to 3200 MHz	20	Currently supported	View manuals	View service notes		View application notes	View faq	3/1/2012	N5181A MXG RF Analog Signal Generator	View service prices

Search

With a few digits of your equipment identifier (e.g. model, serial number) search your database in seconds.

Software and firmware updates

Download the latest Agilent software and firmware updates for your inventory. Subscribe to email subscription so you stay current.

Model No.	Description	Date	Download	More information
33220A	BenchLink Waveform Builder Pro Software Download Site (32-bit and 64-bit)	7/11/2011	Download	More Info
33250A	BenchLink Waveform Builder Pro Software Download Site (32-bit and 64-bit)	7/11/2011	Download	More Info
34972A	Firmware version 1.13: hot fix for timestamp defect	6/23/2011	Download	More Info
34980A	BenchLink Data Logger Software Download for 34980A - Version 2.10.00 (64 bit)	11/10/2010	Download	More Info

Calibration due notification

Highlights instruments requiring calibration before the end of the next month in yellow and overdue units in red.

If you would like to submit a request for repair or calibration on any of the units in the Cal Due list, select them by clicking on the box in the last column (Request).

Now click on the "Request Service" button located above the report summary.

Status	Equip. No.	Manufacturer	Model No.	Serial No.	Asset No.	Service date	Cal. due date	Agilent service order	Coverage	Site	My Assets	Request
Due 30 days	04570	Agilent Technologies Inc.	MSO7104A	MY48040236	ML39742	9/15/2010	9/15/2011		3Yrs.Agilent/Dealer,Calibration Inclusive,8x5 - (10/30/2012) 3Yrs.Agilent/Dealer,RTA,8x5 - (10/30/2012)		<input type="checkbox"/>	<input type="checkbox"/>
Due 30 days	04236	Agilent Technologies Inc.	DSO5014A	MY48260347	ML 38809	9/21/2010	9/21/2011		3Yrs.Agilent/Dealer,Calibration Inclusive,8x5 - (10/19/2011) 3Yrs.Agilent/Dealer,RTA,8x5 - (10/19/2011)		<input type="checkbox"/>	<input type="checkbox"/>
Due 30 days	04500	Agilent Technologies Inc.	MSO7104A	MY48260814	ML39624/1113187	8/17/2010	8/17/2011		3Yrs.Agilent/Dealer,Calibration Inclusive,8x5 - (09/17/2012) 3Yrs.Agilent/Dealer,RTA,8x5 - (09/17/2012)		<input type="checkbox"/>	<input type="checkbox"/>
Due 30 days	04486	Agilent Technologies Inc.	N4433A	MY46180582	ML39574/1113186	8/26/2010	8/26/2011		3Yrs.Agilent/Dealer,Calibration Inclusive,8x5 - (08/25/2012)		<input type="checkbox"/>	<input type="checkbox"/>
Due 30 days	05140	Agilent Technologies Inc.	E8257D	MY49280025		8/14/2009	8/14/2011		3Mo.Agilent/Dealer,Replacement - (08/27/2011)		<input type="checkbox"/>	<input type="checkbox"/>
Past Due	03727	Agilent Technologies Inc.	E4440A	MY44303704	37222	7/7/2010	7/7/2011		1Yr.Agilent/Dealer,RTA,8x5 extended to 5Yrs - (09/04/2012) 5Yrs.Agilent/Dealer,Calibration Inclusive,8x5 - (09/05/2012)		<input type="checkbox"/>	<input type="checkbox"/>

Calibration certificates

We now place calibration certificates for instruments either calibrated by us, or by other vendors through us, on the Infoline cloud.

This can mean a significant reduction in the need for storage space in your premises, and far easier access to Certificates and Calibration Measurement Reports by users throughout your organization.



	Agilent Technologies UK Ltd 610 Wharfedale Road, Wetherby Triangle, Wokingham, BERKSHIRE, RG41 5TP Tel +44(0)118 9276201 Fax: 0118 9276855
Certificate of Calibration Agilent Calibration Certificate Number: 1-3502024127-1	
Manufacturer: Agilent Technologies, Inc.	Description: AC Power Source/Analyzer - 375 Va
Model Number: 6811B	Options Installed: V58137-M1
Serial Number: MY4100921	Customer Asset No:
Customer:	Location of Calibration: Agilent Technologies UK Ltd 610 Wharfedale Road, Wetherby Triangle, Wokingham, BERKSHIRE, RG41 5TP Tel +44(0)118 9276201 Fax: 0118 9276855
Procedure: S11-S0114096-A.02.12	Customer PO Number:
Date of Calibration: 1 Aug 2011	Humidity: (15 +/-)25% RH
Temperature: (23 +/-)3 °C	
This certifies that the above product was calibrated in compliance with a quality management system registered to ISO9001:2008 using applicable Agilent Technologies procedures.	
As Received Conditions: Initial testing found the equipment to be IN SPECIFICATION at the points tested.	
As Completed Conditions: At the completion of the calibration, the measured values of the equipment were IN SPECIFICATION at the points tested.	
Remarks or Special Requirements:	
Our calibration procedures are designed to provide measurement uncertainty of less than or equal to one quarter of the specification of the unit under test where possible, with a coverage factor of 2.	
The test limits stated in the measurement report correspond to the published specifications of the equipment, at the points tested.	
The calibration document is retained for a period of six years.	
Based on the manufacturer recommended or user requested calibration interval, the next calibration is due on 1 Aug 2012. The User should determine the suitability of this instrument for its intended use.	
Issue date: 1 Aug 2011	 Edgar Lockel - European Operations Mgr
Page 1 of 2	

Search Certificates for Your Company

The search value can be any part of the Manufacturer name, the Model number, Serial number, Asset number or Certificate number.

To narrow your search, select a calibration date range.
Can't find an item you are looking for? [Click here](#)

Asset filter

Search for

Calibration date range to

Limit results to out of specification units only

Search Certificates for Your Company

The search value can be any part of the Manufacturer name, the Model number, Serial number, Asset number or Certificate number.

To narrow your search, select a calibration date range.
Can't find an item you are looking for? [Click here](#)

Asset filter

Search for

Calibration date range to

Limit results to out of specification units only

NEW

Total rows: 90 Rows per page

Equip. No	Manufacturer	Model No.	Serial No.	Asset No.	Service order No.	Type	Condition	Cal. interval	Service date	Cal. due date
05699	Agilent Technologies Inc	1134A	US49490291		1-3470223809-1	Agilent Calibration	Received in spec	12	7/1/2011	7/1/2012
05744	Agilent Technologies Inc	16720A	MY48280148		1-3493125516-1	Agilent Calibration	Received in spec	24	7/22/2011	7/22/2013
05743	Agilent Technologies Inc	16720A	MY48280149		1-3493125719-1	Agilent Calibration	Received in spec	24	7/22/2011	7/22/2013
05742	Agilent Technologies Inc	16720A	MY48280150		1-3493125867-1	Agilent Calibration	Received in spec	24	7/22/2011	7/22/2013

Service prices

Enter any Agilent model number and find the price and availability of repair and calibration services. Click the product description for more product info including prices for a new instrument, so you may compare when considering repair. Click "Request Service" to continue your service purchase.

The screenshot shows the Agilent Infoline interface. At the top, there's a search bar and a user greeting: "Hello John Smith. We have My Alerts for you. (Not John Smith?)". Below this, there are navigation links: "My Agilent Services | My Assets | My Account | Equipment Management". The main heading is "E4440A - PSA Spectrum Analyzer 3 Hz - 26.5 GHz".

Support status: Currently supported. End of support date: None. Recommended Cal Interval: 24 Months. A "Request a service" button is visible.

Service prices and availability - United Kingdom

Prices are subject to change without notice. Taxes & shipping / handling charges not included unless otherwise noted.

Service	Price	Typical Turn-Around-Time (TAT)	Terms	Action
Repair Agreement	£ 1034.52	Typical Turn-Around-Time (TAT) of 10 working days	Terms agreement yearly price	Request this agreement
On-site Repair Agreement	£ 2068.92	Typical Turn-Around-Time (TAT) of 1 working days	Terms agreement yearly price Next day response	Request this agreement
Agilent Calibration Agreement	£ 487.20	Typical Turn-Around-Time (TAT) of 5 working days	Agreement price shown is per calibration.	Request this agreement

Request a service

If you arrived at this screen by clicking on "Request Service" from the Calibration Due Notification, Service Agreement or Asset list the product information will be pre-filled from your selection.

Alternatively, you can add instruments manually to your order. Next you should enter the remaining details of the service request, including any details to help identify the fault if a repair.

Submit to view budgetary quote. When you send your order you will receive an electronic archiving copy by email instantly.

Service request

Fill in all appropriate fields and then click the **Send service request to Agilent** button. We will contact you within 1 business day of receiving your request. Should you require a next day collection, please submit before noon of the preceding day. For urgent enquiries please telephone us. You can also print this form and fax it to us.

Please complete the following mandatory fields marked with *.

Please provide your instrument details and requested service

Manufacturer *	<input type="text" value="Agilent Technologies Inc"/>	Model number *	<input type="text"/>
Serial number *	<input type="text"/>	Asset No	<input type="text"/>
Calibration cycle	<input type="text" value="1"/> months	Activation code	<input type="text"/>
Service agreement	<input type="text"/>	Purchase order No	<input type="text"/>

Requested service * ②

Preferred date

Fault description / comments *

If your request is not covered by an agreement or warranty, you will be sent a quotation.

Your contact information

To change your contact information, please go to "Manage my account"

Company name	<input type="text" value="Your Company"/>
First name	<input type="text" value="John"/>
Last name	<input type="text" value="Smith"/>
Phone number	<input type="text" value="Demo"/>
Fax number	<input type="text"/>
Email address	<input type="text" value="mary_pradier@agilent.com"/>

How would you like your instruments returned ?

Please return instruments to the following address
 Don't ship the instruments back. I will collect the unit myself

Contact *	<input type="text" value="John Smith"/>
Phone *	<input type="text" value="Demo"/>
<input type="button" value="Choose address"/>	
Company *	<input type="text" value="Your Company"/>
Address *	<input type="text" value="Forbes House, Whitefriars Estate"/>
	<input type="text" value="Tudor Road"/>
	<input type="text"/>
City *	<input type="text" value="HARROW"/>
Postal code *	<input type="text" value="HA3 5SS"/>
State	<input type="text"/>
Country *	<input type="text" value="United Kingdom"/>

Do you need a pickup ?

Same as return address
 Please pick up the instruments at the following address.
 I will send the instruments myself / Do not need any pickup
Pickup may not be available in all locations

Repair and calibration status

Check service status and be informed on open orders and instruments recently repaired and shipped back to your company. You can export to excel or subscribe to optional email notification.

Status report for Your Company

The following report contains a list of all instruments currently at Agilent for repair or calibration and those recently returned to you. It also shows instruments you have logged for service in the future.

RED indicates that the unit requires your attention
YELLOW indicates that the estimated completion date of the unit has changed

If you cannot find the instrument you are looking for, please try [Service status \(single unit\)](#). If you can still not find your unit, please contact your [instrument service center](#).



Contact: Site: Items:

Total rows: 4

Manufacturer	Model No.	Serial No.	Asset No.	Job type	Status	Agilent service order	Agilent service request	Site	My Assets
Agilent Technologies Inc	53150A	US40501886	ML38897	Agilent Cal + Uncertainties	Received 07/26/2011. Shipped 07/28/2011	1-3500267156-1	1-3500267142	Microlease Plc / HARROW / GB	<input checked="" type="checkbox"/>
Agilent Technologies Inc	53230A	MY50000481	A24236	Repair + Agilent Cal with adjust	Received 07/12/2011. In progress (Expected completion on 08/12/2011)	1-3478935481-1	1-3478916905	Microlease Plc / HARROW / GB	<input checked="" type="checkbox"/>
Agilent Technologies Inc	6671A	3640A00666	Y50892-ML	Agilent Cal	Received 07/26/2011. Awaiting quote approval	1-3502024000-1	1-3501026335	Microlease Plc / COVENTRY / GB	<input checked="" type="checkbox"/>
Agilent Technologies Inc	6811B	MY41000921	Y58127-ML	Agilent Cal	Received 07/26/2011. Shipped 08/01/2011	1-3502024127-1	1-3501026355	Microlease Plc / COVENTRY / GB	<input checked="" type="checkbox"/>

Service history and fault reports

Get calibration and repair closed order history and customer service reports/fault reports.

-  Calibration documents
-  Customer service report



Search Service History and Fault Reports for Your Company

The search value can be any part of the Manufacturer name, the Model number, Serial number, Asset number or Certificate number.

To narrow your search, select a date range.

Asset filter:

Search for:

Date range: to

Agilent Technologies

Customer Service Report

Customer Purchase Order Number MLT10167/1115050	
Agilent Order Number 1-3482171025-1	Date Received 7/12/2011

Ship To Address:
Contact:

Telephone: +4402084200200 000 00 000 000

Problem Description:
Failure; Intermittent power-up failure, fan runs but no display or front panel indication

Product Number/Description	Manufacturer	Serial Number
4396B RF Network/Spectrum/Impedance Analyzer	Agilent Technologies Inc	JP1KE00789

Services Provided:
 SERVICES PERFORMED : Repair & Calibration
 FAULT INFORMATION : Unit has an intermittent switch on fault. Internal power supply defective. REPAIR WORK PERFORMED : Power supply assembly replaced and operation verified. CALIBRATION SERVICE PERFORMED : Agilent Calibration AS RECEIVED
 CONDITION : Malfunctioning WORK DONE : Repaired AS SHIPPED CONDITION : Within specification

Home > Single lookup

Check warranty status and agreement coverage

Check your product warranty status quickly and easily. Register product end user information to receive end of warranty and support email notification. Enter your product model number and corresponding serial number and select **Next**.

The fields marked with a **a** are required.

Product Number **a**
 ex. 34401A

Serial No.
 ex. US1234567

Warranty status and agreement coverage

Check warranty status and agreement coverage and register product end user information to receive end-of-warranty and support email notifications. Request agreement to extend coverage.

Agilent Technologies Infoline Hello John Smith. We have My Alerts for you. (Not John Smith?)

My Agilent Services | My Assets | My Account | Equipment Management

Home > Asset list > Unit details

AGILENT TECHNOLOGIES INC 86100D - MY50360569 **Infinium DCA-X Oscilloscope Mainframe**

Model number Agilent Service Order Number

Serial number

Unit information | Warranty status / Original cal certificates | Service status | Service prices / Cal. interval

Warranty status and agreement coverage

Sales order number 3049623
 Shipped 7/21/2011

Type	Status	Start date	End date	Description	Service level	Request agreement
Warranty	Active	7/21/2011	7/22/2014	1Yr,Agilent/Dealer,RTA,8x5 extended to 3Yrs	RTA Repair	
Warranty	Active	7/21/2011	7/21/2014	3Yrs,Agilent/Dealer,Calibration Inclusive,8x5	RTA Calibration Inclusive	

Send me end of warranty and extended service plan notification emails | [Email subscriptions](#) | [Update warranty details](#) | [Product registration](#)

Original calibration certificate

- Original calibration certificate
- Service calibration certificates (Requires Login)
- Download Acrobat reader

My service agreements

Your company view on service agreements and warranty coverage; request service, view service history.

Service agreements for Your Company

The following report contains **your company's** list of **active** service agreements. Select to view details as well as refine asset views.

A serialized agreement is the most cost effectively priced service arrangement after warranty and eliminates added time for generating a purchase order. Can't find an item you are looking for? [Click here](#)

Site Support status

Total rows: 18

Agreement No.	Type	Count	Status	Start date	End date	Contact name	System handle	BP Ref. No
1-2920445312	Standard Agreement	6	Active	05/01/2011	04/30/2012			
1-2920402865	Standard Agreement	1	Active	05/01/2011	04/30/2012			
1-3331965914	Standard Agreement	17	Active	05/01/2011	04/30/2012			
1-2920402801	Standard Agreement	3	Active	05/01/2011	04/30/2012			
1-2920445593	Standard Agreement	39	Active	05/01/2011	04/30/2012			
1-2920448612	Balance Billing Plan	2	Active	05/01/2011	04/30/2012			UKS65301
1-2920351433	Balance Billing Plan	2	Active	05/01/2011	04/30/2012			UKS34502
1-2117200916	Standard Agreement	2	Active	07/01/2009	06/30/2012			
1-2120565644	Standard Agreement	3	Active	07/01/2009	06/30/2012			
1-3507254455	Standard Agreement	1	Active	07/28/2011	07/27/2012			
1-3507483614	Standard Agreement	1	Active	07/29/2011	07/28/2012			
1-3185271660	Standard Agreement	1	Active	03/01/2011	02/28/2014			
Warranty		148	Active		08/02/2011			
Warranty		263	Active		01/02/2012			

Original calibration certificates

Search by model and serial number to access the original calibration certificate. Original calibration certificates are available for some new instruments.

Download your electronic calibration documents

Search by product and serial number to access original calibration certificates in our archive and learn more about your instruments warranty status, service status and service agreement details.

Product Number

Serial No.

End of warranty

Warranties expiring in next 60 days

If you would like to extend coverage, request agreement on any of the units in the End of Warranty table. Select them by clicking on the box in the last column (Request). Now click on the "Request Agreement" button located above the report summary.

End of Warranty for Your Company

The following report shows your company assets whose warranty or upfront calibration plan expires in the next 60 days. To request service or request an agreement, select instruments from column and click on corresponding button above the report. A service agreement is the most cost effectively priced service arrangement and eliminates added time for generating a purchase order. Can't find an item you are looking for? [Click here](#)

Site: All sites
Department: All departments
Compliance condition: All

Equip. No.	Manufacturer	Model No.	Serial No.	Asset No.	Order No.	Site	Coverage	EOS date	My Assets	Request
04168	Agilent Technologies Inc.	N5747A	US2066482J	ML38368/1112317	2892429		1Yr.AgilentDealer.RTA.B&S extended to 3Yrs - (08/20/2011)		<input type="checkbox"/>	<input type="checkbox"/>
04167	Agilent Technologies Inc.	N5747A	US2066482J	ML38368/1112317	2892429		3Yrs.AgilentDealer Calibration Inclusive B&S - (08/19/2011)		<input type="checkbox"/>	<input type="checkbox"/>
01537	Agilent Technologies Inc.	85116C	US48230151	BAMS-1000416474	2692978		1Yr.AgilentDealer.RTA.B&S extended to 3Yrs - (08/27/2011)		<input type="checkbox"/>	<input type="checkbox"/>
01535	Agilent Technologies Inc.	85107A	US4210073D	BAMS-1000416439	2692978		1Yr.AgilentDealer.RTA.B&S extended to 3Yrs - (09/14/2011)		<input type="checkbox"/>	<input type="checkbox"/>
04411	Agilent Technologies Inc.	N9910A	MY430901108	A21142	1001498338		3Mos.AgilentDealer.Replacement - (08/23/2011)		<input type="checkbox"/>	<input type="checkbox"/>

End of support and replacement products

Calibration services will be available for these models while repair services after EOS date are provided on a best effort basis. Let our experienced engineers advise you on managing technology refresh.

End of Support model list for Your Company

The following report list models who have or will soon reach end of support. Calibration services will be available for these models while repair services after the EOS date are provided on a best effort basis, subject to the availability of replacement parts. Agilent encourages you to find replacements to ensure business continuity. Can't find an item you are looking for? [Click here](#)

Site: All sites
Department: All departments
EOS date: End of Support in next 12 mon

Manufacturer	Model No.	Description	EOS date	Count	Replacement product
Agilent Technologies Inc.	83495A	10Gb/s Clock recovery plug-in module	9/1/2011	2	83495B Optical/electrical clock recovery module with Phase Noise Analysis capability
Agilent Technologies Inc.	8753ES	2-Port Vector network analyzer	12/1/2011	27	ENA Series Network Analyzers, 5 MHz to 20 GHz
Agilent Technologies Inc.	8753ET	Transmission/reflection network analyzer	12/1/2011	1	ENA Series Network Analyzers, 5 MHz to 20 GHz

Trade-In deals

Find listing of your models which are eligible for Trade-In Deals. Overcome budget constraints while managing your technology refresh.

Models available for Trade-In Deals for Your Company

Site: All sites
Department: All departments

Total rows: 126 1 | 2 | 3 | >

Model No.	Description	Count	End date	Trade-In Deal
MSO6104A	Oscilloscope, mixed signal, 4+16-channel, 1 GHz	4	6/30/2012	Premium Trade-In Solutions Infiniium Oscilloscope, 9000 and 90000 Series Trade-In Deal
N1911A	Power meter - P-series, single channel	6	12/31/2012	Premium Trade-In Solutions 8990B Peak Power Analyzer Trade-In Deal
E4447A	PSA high-performance spectrum analyzer 3 Hz to 42.98 GHz	1	3/31/2012	Premium Trade-In Solutions N9038A MXE EMI receiver Trade-In Deal

Manage all vendors equipment

Build and update your asset database. Track all your instruments by location or ownership. Create your own customized reports and manage all vendors equipment and maintenance.

Login and select "Equipment Management". If you are the first user for your company Account you will be designated as your company's "super user". You can add users and assets to your company Account on the Infoline cloud.

Dashboard

Standard reports	Quantity
Inventory	5766
Equipment due cal within the next two months	193
Equipment overdue for cal	53
Malfunctioning equipment	Loading
Out of tolerance service events	Loading

Navigation: Welcome | Dashboard | Equipment | Departments | Locations | Individuals | Providers | Service History | Web Users | Configuration

Page: << < Rows per page > >> Excel Print (Page 1 / 50) Records: 500 (Results are being limited)

Equipment Search Fields
Department: All Coordinator: All User: All Location: All
Equip No.: Manufacturer: Product: Serial No.: Asset No.:
Description: Availability: Functional: Ignore Cal site: Cal type:
Cal interval: Provider: Barcode: System: Free field:
Comments: Equipno:

Reset Search Less fields

Equip No.	Manufacturer	Product	Serial No.	Description	Department	Coordinator	User
00001	Agilent Technologies Inc	8163A	DE38703862	Lightwave Multimeter Mainframe	Research & Development	CZ	Zhang
00002	Rohde & Schwarz, Inc.	EZM	8606786002	SPECTRUM MONITOR			
00003	Uplec Industries	4301A	661	PATTERN GENERATOR/ERROR DET.			
00004	Lightwave	FPM-8200	82001832	FIBER OPTIC POWER METER			

Equipment details - 00001 | Service History | Comments

Update | Delete | Request service

Equip No: 00001 | Availability: Active

Manufacturer: Agilent Technologies Inc | Asset No: C03249

Product No: 8163A | Barcode: | Modify

Serial No: DE38703862 | Modify

Description: Lightwave Multimeter Mainframe

Department: Research & Development | Add | System parent:

Coordinator: CZ | Add | Component of system: | Add

User: | Add

Location: | Add

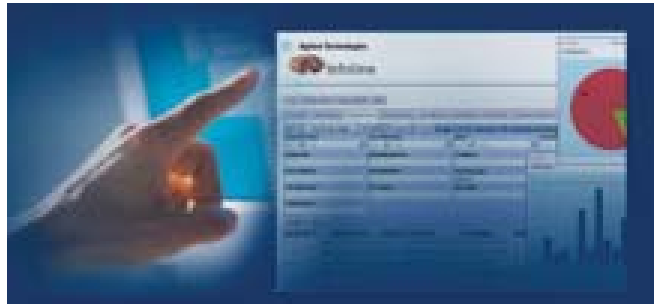
Calibration site: None | Calibration interval: 48 months

Calibration type: (Unknown) | Last calibration: 3/8/2004

Service provider: Internal Calibration Lab | Add | Calibration due: 3/8/2008

Functional: | Exclude from recall:

Price: | Free field: |



Available views: Equipment with cal. dates

New report | Save report | My Reports

Report definition | Results

Description

Name: All inventory_Copy

Description: Sample report show entire inventory

Fields

Choose an available view from the dropdown to the left. Once selected, check-off field names to add them to your report.

Equip No.
 Manufacturer
 Product
 Description
 Serial No.
 Availability
 Department

Filters

To add a filter, click on the filter button next to a field in the list of available fields to the left.

Asset list

The complete listing of your company's instruments held in the Infoline database. This includes newly purchased instruments and those we have serviced (automatically included) and those you have added independently.

Use filters or the flexible search above the table to create a quick and simple overview of all of your instruments which you can export to excel and email to share within your company.

Asset list for Your Company

The following report shows all instruments associated to you Demo.

RED indicates your unit needs your attention (end of support, cal overdue)
YELLOW indicates that the unit was found out of spec when received for last calibration

To request service, select instruments from the list below (click on the box in the 'Request service' column) and use the Request service button to preload instrument information to your online service request. Can't find an item you are looking for? [Click here](#)

Site: [All sites] Department: [All departments] Support status: [New purchase in last 2 months] Compliance condition: [All]

Display: [Coverage information] [Go] [Clear filters]

[Printable version] [Export to excel] [Email subscriptions] [Request service]

Equip. No	Manufacturer	Model No.	Serial No.	Asset No.	Order No.	Site	Coverage	EOS date	My Assets	Request
04899	Agilent Technologies Inc	81000F1			1001705468		3Mo,AgilentDealer,Replacement - (10/28/2011)		<input type="checkbox"/>	<input type="checkbox"/>
04311	Agilent Technologies Inc	81150A	DE47C00820	A20731	3022985		1Yr,AgilentDealer,RTA,Bx5 extended to 5Yrs - (06/06/2012) 1Yr,AgilentDealer,RTA,Bx5 extended to 5Yrs - (06/07/2016)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
06574	Agilent Technologies Inc	85033E	MY39204752		3046524		1Yr,AgilentDealer,RTA,Bx5 - (06/22/2012) 3Yrs,AgilentDealer,Calibration Inclusive,Bx5 - (06/22/2014)		<input type="checkbox"/>	<input type="checkbox"/>

To change your calibration cycle or enter a cal due if never serviced by Agilent, simply click on the serial number you are interested in found within the body of the report. You can even add your asset reference number, set no cal required, or remove instruments.

My Account

Keep your personal information, like email, up to date. Change your password to something easy to remember. For your company security, Infoline will remind you to change passwords periodically.

Agilent Technologies Agilent Home | Search Agilent

Infoline Hello John Smith, We have My Alerts for you. (Not John Smith?)

My Agilent Services | My Assets | My Account | Equipment Management

Home > Edit profile

My Account

My Personal Information | My Company Information | My Password Security | My Email Subscriptions | My Preferred Sites

Prefix: Mr
 First name*: John
 Last name*: Smith
 Email address*: John_Smith@agilent.com
 Phone number*: 814 724-5100
 Fax number: 814 624-9211

[Update]

Email subscription

Subscribe to receive emailed Infoline reports at the periodicity you would like. This is a useful feature to track cal due, service status, out of tolerance, end of support, product status, firmware and software updates, forums, FAQs, and warranty end dates.

Service Updates

End of warranty in next 2 months: Monthly [My assets only]

End of service agreement: Monthly [My assets only]

End of support in the next 12 months: Semi annual [All sites]

Cal Due notification: Monthly [My assets only]

Service request acknowledgement: Yes

Repair and Calibration status - Overall: Monthly [All sites]

Repair and Calibration status - On delay or when quote approval required: Daily [My service orders]

Repair and Calibration status - On product return shipment: Daily [All sites]

My Out of Tolerance notification: Monthly [All sites]

Firmware updates

Firmware update alert: Monthly [My assets only]

Other Updates

Application notes: Monthly [My assets only]

New FAQs: Monthly [My assets only]

Service notes: Monthly [My assets only]

Product lifecycle status & product replacement: Monthly [My assets only]

Forum update: Monthly [My assets only]

General Settings

Language: English

Do not send email regardless of settings above:

Agilent Infoline Web Service is available in the following languages at: www.agilent.com/find/service

- English
- French
- German
- Italian
- Japanese
- Korean
- Simplified Chinese
- Spanish
- Traditional Chinese
- Russian
- Portuguese

We hope you will find the Infoline website a valuable tool in helping you to manage your equipment inventories. All comments and feedback will be gratefully received. If you have any questions in using this site, or any of its features, please call your customer account representative.

To learn more take the Infoline Tour available www.agilent.com/find/service

Agilent Advantage Services

Infoline Web Services
Learn how to use Infoline to manage equipment and services more effectively

Learn in less than 3 minutes how to perform the tasks listed at right.
• Click the appropriate link in the righthand column.

Search terms to find the task you want to perform.
• Click search icon on toolbar header.
• Enter keyword.

Navigate this website.
• Click help icon on toolbar header.

Print a document.
• Click print icon on tool tabs on right.

Move to the next page.
• Click arrow icon on bottom right.

Get Started
Set up your account
View system requirements
View Agilent security policy
Access your company data
Personalize your asset view
Subscribe to email alerts
Get help

Access Reports
View asset list
View calibration due and other reports
Locate online calibration certificates
Manage warranties
View service agreements
View service history
View end-of-support dates

Get Service
See services offered
See service plans and prices
Request service
View service status
View service locations

Find Equipment Information
View metrology and scope of accreditation
View tips to prevent repairs
View service notes
Find a part
View declaration of conformity
Access manuals, application notes and more

Use Advanced Capabilities
Manage equipment by location
Manage equipment by lifecycle

Agilent Technologies www.agilent.com/find/service



Agilent Advantage Services is committed to your success throughout your equipment's lifetime. To keep you competitive, we continually invest in tools and processes that speed up calibration and repair and reduce your cost of ownership. You can also use Infoline Web Services to manage equipment and services more effectively. By sharing our measurement and service expertise, we help you create the products that change our world.

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www.agilent.com/find/contactus

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Mexico	01800 5064 800
United States	(800) 829 4444

Asia Pacific

Australia	1 800 629 485
China	800 810 0189
Hong Kong	800 938 693
India	1 800 112 929
Japan	0120 (421) 345
Korea	080 769 0800
Malaysia	1 800 888 848
Singapore	1 800 375 8100
Taiwan	0800 047 866
Other AP Countries	(65) 375 8100

Europe & Middle East

Belgium	32 (0) 2 404 93 40
Denmark	45 45 80 12 15
Finland	358 (0) 10 855 2100
France	0825 010 700*
	*0.125 €/minute
Germany	49 (0) 7031 464 6333
Ireland	1890 924 204
Israel	972-3-9288-504/544
Italy	39 02 92 60 8484
Netherlands	31 (0) 20 547 2111
Spain	34 (91) 631 3300
Sweden	0200-88 22 55
United Kingdom	44 (0) 118 927 6201

For other unlisted countries:

www.agilent.com/find/contactus

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Product specifications and descriptions in this document subject to change without notice.

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